

Welcome

## \*Plus Social Media Survey Results

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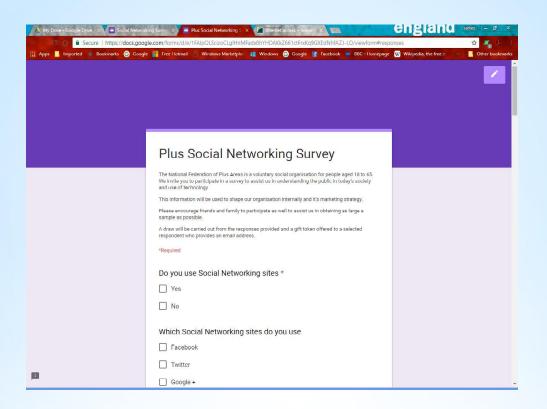
- \*Aims :-
- \*To provide guidance to National Federation of Plus Area's on its Business Strategy, and Marketing Strategy.
- \*Use of Social Media tools across population and age range

## \*Plus Social Media Survey

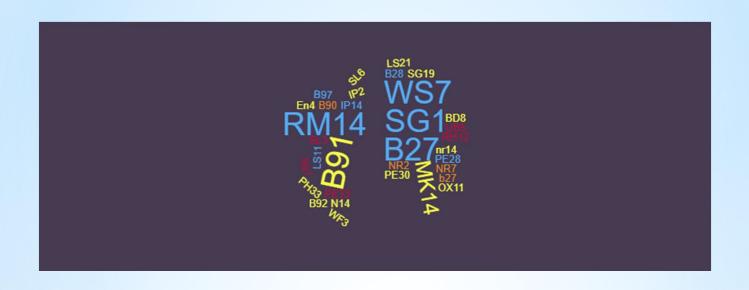
- \*Review of survey data
- \*Highlight Key points
- \*Conclude suggesting course of action.

\*Thanks for those who filled out the Survey on Google Forms

https://goo.gl/forms/XUVsSDXxQqIP82cW2

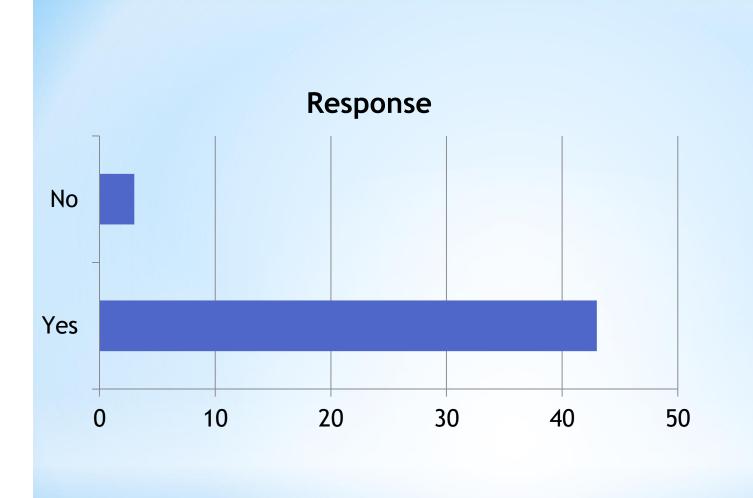


- \*46 People Responded from April 17 to January 18.
- \*Most where between 36 to 64 year old
- \*No person under 25 respond
- \*Split equally between Male and Female



\* Location of Respondents

# Do you use Social Media?



#### Top Three Respondents Social Media Websites

#### Facebook



**Twitter** 



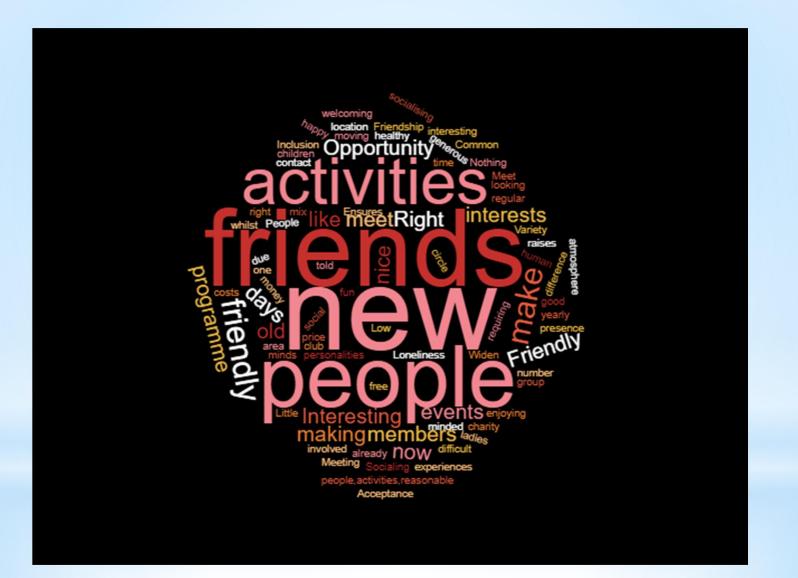
Whatsapp



Ask a question about what Technology did you use regularly, i.e. Desktop Computer, etc.

82 % Use a Smart phone67% Use a Desk top computer63% Use a Laptop47% Use a tablet / notebook

## Why Would you Want to Join a Social Club?



## Have you ever organized any activities / events?

### 93% Have organized Activities

65% of the respondents, Indicated this included activities for charity fundraising

Apart from Plus, most respondents have been members of Scouts or Girl Guides (50%)

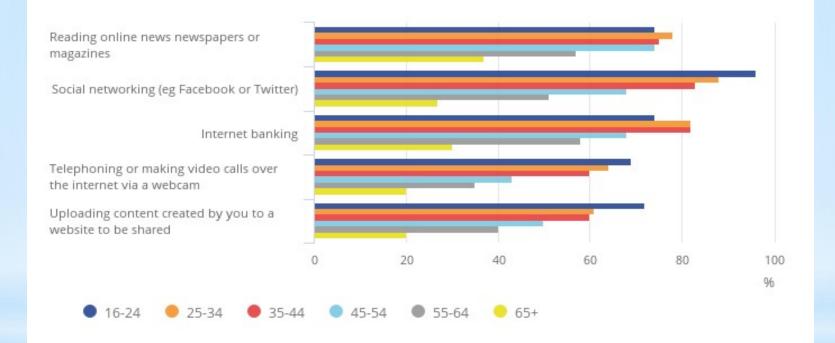
#### \*ONS Survey Results 2017

- \*In 2017, 90% of households in Great Britain had <u>internet access</u>, an increase from 89% in 2016 and 57% in 2006.
- \*In terms of access, 73% of adults accessed the internet "on the go" using a mobile phone or smartphone, more than double the 2011 rate of 36%.

#### Emails, Goods and Services In 2017, the most popular internet activity was sending or receiving emails (82% of adults), up 3 percentage points from 79% in 2016. Finding information about goods and services was the second most popular at 71% of adults, up from 58% in 2007.

ONS

Figure 4: Internet activities by age group, 2017, Great Britain



**Source: Office for National Statistics** 

## \* Conclusions

- Federation use of Social Media is patchy at all levels
- \*Federation be prepare to make more use of Facebook and other Social Media Tools
- \* To enable a Strategic Review of the Organisation SWOT, PESTLE and other analytical Tools
- \*Plus needs to setup teams, where people can share the experience of using Social Media Tools as a marketing tool, work together promoting and ensure continuity
- \*This Data from the survey is available for examination

Without broadband and access to Social networks, it can lead you into an age of loneliness,

Yet human beings need social contact, interaction, opportunity to learn and play

In the age of loneliness, <u>Plus offers this</u> <u>opportunity</u>

# \*Thank you for Listening

Your thoughts and ideas are welcome.